

OPENING AND/OR CLOSING A RESIDENTIAL ACCOUNT

<input type="checkbox"/> Closing an account only (moving out of the Alectra Utilities service area) Complete Sections A, C, D, E, G (in which case 1 & 8 apply)	<input type="checkbox"/> Opening an account only (moving into the Alectra Utilities service area) Complete Sections B, C, D, E, F, G (in which case 1 to 7 apply)	<input type="checkbox"/> Closing & Opening an account (moving within the Alectra Utilities service area) Complete All Sections
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A – ACCOUNT, SERVICE END DATE & PREMISES INFORMATION: for account to be closed

Alectra Utilities Account # _____ Service End Date (mm/dd/year) _____

Street Number _____ Street Name _____ Unit/Suite # _____

Municipality _____ Province _____ Postal Code _____

B – START DATE & PREMISES INFORMATION: for account to be opened

Service Start Date (mm/dd/year) _____

Street Number _____ Street Name _____ Unit/Suite # _____

Municipality _____ Province _____ Postal Code _____

C - CUSTOMER INFORMATION: contact information for account holder(s)

_____ Owner or Tenant _____

1. Account Holder First Name _____ Account Holder Last Name _____ Date of Birth (mm/dd/year) _____

Main/Daytime Phone # _____ Drivers Licence # _____ Email Address _____

2. Account Holder First Name _____ Account Holder Last Name _____ Date of Birth (mm/dd/year) _____

Main/Daytime Phone # _____ Drivers Licence # _____ Email Address _____

D - BILLING ADDRESS: for closed account final bill OR for new account, if different from B Premises Information above

Street Number _____ Street Name _____ Unit/Suite # _____

Municipality _____ Province, Country _____ Postal Code _____

E - ADDITIONAL INFORMATION: lawyer information if a vendor or purchaser OR landlord information if a tenant

Name of Purchaser _____ Name of Purchaser's Lawyer _____ Phone # _____

Name of Vendor _____ Name of Vendor's Lawyer _____ Phone # _____

Name of Owner / Landlord of Premises _____ Phone # _____

Street Number _____ Street Name _____ Unit/Suite # _____

Municipality _____ Province, Country _____ Postal Code _____

F – RATE OPTION SELECTION

Time-of-Use, Tiered, and Ultra-Low Overnight prices are set by the Ontario Energy Board once a year on November 1. To learn more about pricing options, visit www.oeb.ca. Select one option only. If no selection is made, the account will be set to Time-of-Use (TOU) by default.

Option 1 **Time-of-Use Pricing**

With Time-of-Use (TOU) prices, the price depends on when you use electricity. There are three TOU price periods: On-peak, when demand for electricity is generally higher; Mid-peak, when demand for electricity is moderate; and Off-peak, when demand for electricity is generally lower. TOU price periods change twice a year in summer (May 1 to October 31) and in winter (November 1 to April 30). The electricity you use from 7 p.m. to 7 a.m. every day, and all day on weekends and holidays, is the lowest TOU price all year round. With TOU pricing, you can help manage your electricity costs by shifting your usage to lower price periods when possible.

Option 2 **Tiered Pricing**

With Tiered prices, you can use a certain amount of electricity each month at a lower price. Once that limit (threshold) is exceeded, a higher price applies. The monthly Tier threshold for residential customers changes twice a year: 600 kWh during the summer period (May 1 to October 31); 1,000 kWh during the winter period (November 1 to April 30). Tiered prices give you the flexibility to use electricity any time of day at the same price, although that price will change if you exceed the threshold during the month.

Option 3 **Ultra-Low Overnight Pricing**

With Ultra-Low Overnight (ULO) prices, there are four price periods: On-peak, Mid-peak, Weekend Off-peak, and Ultra-Low Overnight. The ultra-low overnight period is between 11:00 p.m. to 7:00 a.m. every day, when demand for electricity is lowest on average, and there is a higher on-peak price for consumption between 4:00 p.m. to 9:00 p.m. on weekdays, when demand is usually higher. The ULO price periods are the same all year round. With ULO pricing, you can help manage your electricity costs by shifting high usage activities, like electric vehicle charging, to lower price periods when possible.

G - AGREEMENT:

I/We, the undersigned:

1. Certify all the information above to be true and complete;
2. Hereby request Alectra Utilities Corporation ("Alectra Utilities") to supply electricity distribution services to the premises described above, and agree to accept electricity distribution services from Alectra Utilities in accordance with its Conditions of Service, as may be amended from time to time and in so accepting, agree (jointly and severally) to pay Alectra Utilities in accordance with the terms of the accounts (bills) rendered by Alectra Utilities from the date the service commences;
3. Consent to the collection, use and disclosure of my personal information to be collected and used in accordance with Alectra Utilities' Privacy Policy Statement, as may be amended from time to time (a current copy of which is found at www.alectrautilities.com);
4. Authorize and consent to the receipt and provision of account information about me for credit grantors, credit bureaus and suppliers of services;
5. Understand that a security deposit may be required in connection with the establishment of this account and if I fail to maintain good payment history in accordance with Alectra Utilities' Conditions of Service, as may be amended from time to time;
6. Understand that a New Account Charge will be applied to my account, please check our rates for details;
7. Understand that a Reconnection Charge may be applied to my account if the service to the premises was discontinued prior to the execution of this document; and
8. Agree to inform Alectra Utilities at least five (5) business days in advance of the termination of service date.

Date _____ **1. DIGITALLY SIGNED - ACCOUNTHOLDER** **2. DIGITALLY SIGNED - ACCOUNT HOLDER**