

RATE OPTION SELECTION

Account Number: _____
Account Name: _____
Service At: _____
Mailing Address: same as above or: _____
City / Town: _____ Telephone: Main/Daytime: _____
Postal Code: _____ Business: _____ ext. _____
Email Address: _____ Contact Name: _____

✔ **Select One Option Only**

Option 1 Time-of-Use Pricing

TOU pricing reflects the cost of producing electricity at different times of day based on demand. TOU pricing has three periods: on-peak, when energy demand and cost is high, mid-peak, when energy demand and cost is moderate, and off-peak, when energy demand and cost is low. These prices are set by the Ontario Energy Board twice a year on May 1 and November 1.

TOU pricing ultimately gives you more control over your electricity bill. By adjusting your usage habits, TOU pricing enables you to save money during hours when electricity is more expensive. To learn more about TOU pricing and its three periods, visit www.oeb.ca.

Option 2 Tiered Pricing

Tiered pricing is one price for usage based on a threshold amount and a higher price for usage over that threshold.

- The threshold for residential consumers changes twice a year on a seasonal basis; to 600 kilowatt-hours per month during the summer season (May 1 to October 31) and to 1,000 kilowatt-hours per month during the winter season (November 1 to April 30).
- The threshold for non-residential consumers is 750 kilowatt-hours per month.

Tiered prices are set by the Ontario Energy Board twice a year on May 1 and November 1. To learn more visit www.oeb.ca.

I am the account holder and I understand that by submitting this Rate Option Selection form:

- Alectra Utilities will make every effort to apply this Rate Option Selection to my next electricity statement. If this month's bill is already in process my selection will be applied on the following bill.
- More than one Rate Option Selection cannot be processed on my Alectra Utilities account in one monthly billing cycle.
- My account will be billed my chosen rate plan starting with my billing after November 1, 2020.

Signed: _____ Date: _____

- Submit the completed form by email to RateOption@AlectraUtilities.com or postal mail to **Alectra Utilities, P.O. Box 2249, STN LCD1, Hamilton, ON, L8N 3E4.**
- Forms will be processed manually when received. To ensure your rate option selection is processed without issues or delay complete all fields on the application form.