

PRE-AUTHORIZED PAYMENT CANCELLATION REQUEST

Account Number: _____
Customer Name: _____
Service At: _____
Mailing Address: same as above or: _____
City / Town: _____ Telephone: Main/Daytime: _____
Postal Code: _____ Business: _____
Email Address: _____

Enter in the effective date for the cancellation, please allow up to 14 days to process your request

Please provide reason for cancellation:

Digitally Signed: _____ Date: _____

TERMS AND CONDITIONS

- Please allow up to 14 days to process your request
- Once removed from the Plan, you will continue to receive your Alectra Utilities bill as usual.
- Upon termination, ANY AMOUNT DUE shall be paid directly to Alectra Utilities. Cancellation of pre-authorized debit (PAD) does not constitute cancellation of service by Alectra Utilities and the customer shall be liable for any past, present or future amounts owing.

You have certain recourse rights if any debit does not comply with this agreement. For example, you have the right to receive reimbursement for any debit that is not authorized or is not consistent with this PAD Agreement. To obtain more information on your recourse rights, contact your financial institution or visit www.cdnpay.ca.